



SUPER[®]

Home Warranty. Reinvented.

hellosuper.com

844-55-SUPER

Why a Home Warranty?

A home warranty is a great way to protect yourself from unexpected expenses associated with system and appliance breakdowns in your home.

Home warranties can also reduce the stress of buying or selling a home by offering financial protection and convenience for those times when you need help the most.

The challenge with most home warranties is that they don't offer a favorable customer experience. From long wait times to unreliable contractors to poor customer service, the process of getting a breakdown repaired can be stressful. And when it comes to offering long term maintenance and care for your home, traditional home warranties fall short because of their focus only on what's broken.

Then there's Super.



What is Super?

Super does more than a traditional home warranty. We understand that taking care of a home means more than just fixing things when they break (don't worry—we help with that part). There are also chimneys to clean, filters to replace, and paint to touch up. We can help with all that too.

Save yourself time—we coordinate appointments and payments with service providers on your behalf.

Save yourself stress—we work with carefully evaluated service providers you can trust.

Save yourself the hassle—we can manage every step of the process when it comes to maintaining your home.



Fix Things

Things around your house break. It happens.

When they do, send us a note and we'll send you a top-tier servicer to fix them.



Budget

Unexpected expenses can break any budget.

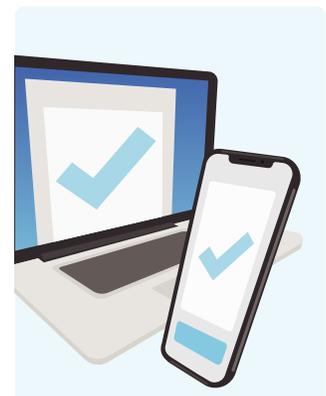
With a Super home warranty, you pay one flat fee & you're covered.



Maintain

You love your home and want to keep it in tip-top shape.

Our Concierge will help you care for it.



Connect

Not everyone is a phone person—we get it, which is why we offer support by text, chat, call, and email.

Plan Pricing



Essential Buyer's Plan

\$399
paid annually

Just the essentials: When you don't need your refrigerator and washer/dryer covered



Whole Home Buyer's Plan

\$496
paid annually

Go all in: Breakdown coverage for all your major appliances and systems

See the full list on back cover



Premium Home Buyer's Plan

\$624
paid annually

Life's luxuries: Breakdown coverage for high-end appliances and systems*

**Homes >5000 sf automatically require a Premium Home Plan*

10% discount applies to annual price for condos <1500 sqft

Sample Coverage Limits

From interior plumbing to central vacuums—our subscription plans cover a wide range of appliances and systems with sizable coverage limits. Here are just a few examples:

	Whole Home	Premium Home
Kitchen Appliances (per appliance limit)	\$5,000	Unlimited
Clothes Washer/Dryer	\$5,000	Unlimited
Heating System/Heat Pump	\$10,000	Unlimited
Air Conditioning	\$10,000	Unlimited
Water Heater	\$3,000	Unlimited
Garage Door Opener	\$3,000	Unlimited

Optional Add-on Pricing

Need coverage for other things around your home? Don't worry—we've got you covered!

HVAC Puron (R410a) Upgrade	\$150	Permanently Installed Generator	\$250
Additional Kitchen Refrigerator (\$5K coverage limit)	\$80	Water Purification System	\$250
Additional Refrigeration Unit (\$1K coverage limit)	\$50	Water Softener	\$65
Additional Washer & Dryer	\$75	Well Pump	\$80
Built-In Pool & Spa (\$10K coverage limit)	\$200	Septic System	\$75
Built-In Salt Water Pool & Spa	\$380	Guest House or Casita	\$250
Additional Pool Pump	\$120	Geothermal HVAC	\$250

For Sample Terms & Conditions visit www.hellosuper.com/terms-of-coverage

Key Features & Benefits

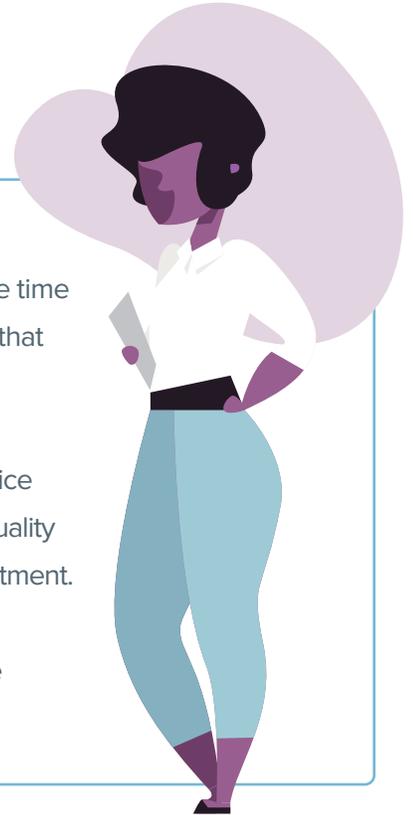


Concierge

Taking care of your home means more than just fixing breakdowns. Windows need washing. Trees need pruning. And floors need refinishing. We get it. But who has the time to find the right service provider and schedule appointments for the myriad of tasks that need to be done around the house?

That's where we come in. Our Concierge can coordinate any home maintenance service for you. Let us know what you need done, and we'll do all the legwork to find a high quality service provider at a fair rate. And we'll handle the scheduling logistics for your appointment.

You can even track all the services completed on your home with our Single Service Record stored in your account.



Included Maintenance

Super also covers the cost of some key maintenance services to keep your home in good shape. Each of these services has a \$75 co-pay.

- + A/C & Heating System Tune-Up Service
- + Carpet Cleaning Service
- + Re-key Service
- + Pest Control Service
- + Termite Treatment



Seller's Coverage

Selling your home? Take advantage of the benefits of a Super subscription while your home is on the market.

- + Repair and replacement coverage for the listing period (up to 6 months)
- + Full HVAC coverage
- + Up to \$10,000 in coverage
- + No additional fee



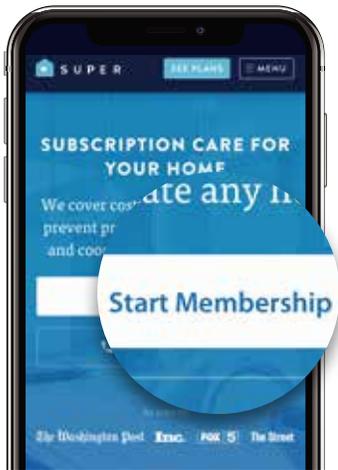
Service Rewards

Earn credit toward maintenance and upgrades for your home each time you get your friends and neighbors to sign up for Super.

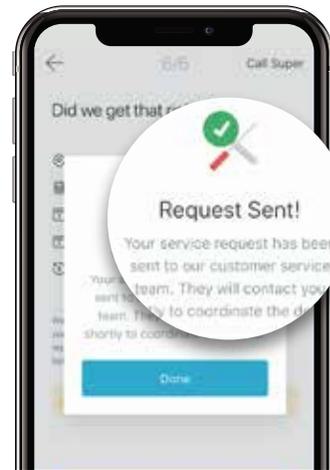
These Service Rewards can be applied toward any service you book through Super that isn't covered by your breakdown coverage.

How to Sign up and Request Service

Signing up for Super is easy. If you're buying or selling your home, contact your real estate agent about getting a Super subscription. Or call us at **844-55-SUPER**.



Need help with your home? You can **request a service** appointment directly from your account when you're logged in. There is no cap to the number of service appointments you can schedule.



Real estate agents can order plans for clients by setting up a Real Estate Pro account at hellosuper.com/realestate. Or give us a call.

Would you rather send us an email, give us a call or even shoot us a text? Not a problem. Reach out to us in whichever way works best for you.

Download Our Mobile App

Access your subscription from the convenience of your phone.

-  Want to schedule a service? **Use our app.**
-  Need to update your account details? **You can do that too.**
-  Want to share feedback with us about your last service? **No problem.**



Don't Just Take Our Word for It

The Washington Post

Homeowners typically spend between 1 and 4 percent of their home's value each year on repairs and maintenance. The Super service is meant to reduce those costs.

FOX 5

For all new homeowners out there, Super does the job for you. It's awesome. They want to make the American dream of having a home so much easier, without the drawbacks.

Thanks for a fantastic first experience using Super! I used the Concierge service and the best thing about it was not having to do any research to find a reliable technician. I just told you when I could be at my house and you all did the rest! The fellows you sent were very professional, friendly, and personable.

 Thomas L.

Everything, from the transparency of your coverage to the ease of making appointments to the quality of your technicians, has been an unqualified success as far as I am concerned.

 Todd B.

I really like how Super educates Home Owners in regards to Home maintenance. This is what people need in order to protect their most valuable asset other than family.

 @PJ_Gourley

Super Home Warranty you are our hero! Have never been so impressed with a home warranty company ever!

 Laura D.

I have been with Super since I personally switched from AHS. Super has been nothing but helpful and a pleasure to work with on the couple of things that have come up in my own house.

 David B.

Amazing service and Super quick response. This home warranty company is a life saver.

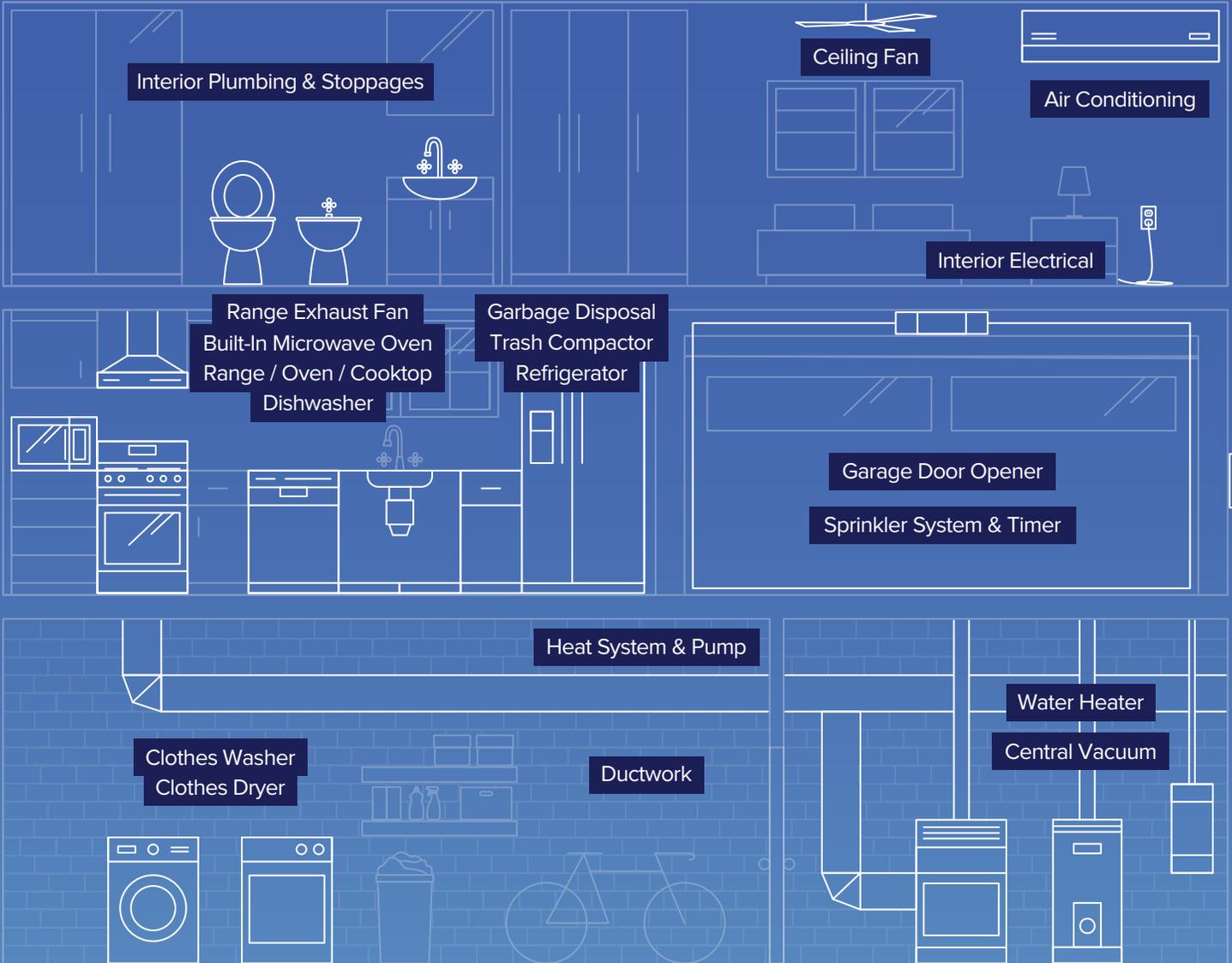
 Matt P.



Our Most Popular Buyer's Plan

Whole Home
\$496_{/yr}

hellosuper.com
844-55-SUPER



Concierge

Get help for more than just breakdowns. Our Concierge can coordinate any home service from chimney cleaning to window washing.



Included Maintenance

- + A/C & Heating System
- + Carpet Cleaning Service
- + Re-key Service
- + Pest Control Service
- + Termite Treatment



Additional Coverage

Add optional coverage for things like a pool, septic system or even a guest house.

Choose plan option

 Essential \$399 paid annually Just the basics: Get your major home appliances and systems covered <input type="radio"/>	 Whole Home \$496 paid annually Go all in: Breakdown coverage for all your major appliances and systems <input type="radio"/>	 Premium Home \$624 paid annually Life's luxuries: Breakdown coverage for high-end appliances and systems <input type="radio"/>
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Purchase additional coverage

 HVAC Puron (R410a) Upgrade	\$150	 Permanently Installed Generator	\$250
 Additional Kitchen Refrigerator (\$5K coverage limit)	\$80	 Water Purification System	\$250
 Additional Refrigeration Unit (\$1K coverage limit)	\$50	 Water Softener	\$65
 Additional Washer & Dryer	\$75	 Well Pump	\$80
 Built-In Pool & Spa (\$10K coverage limit)	\$200	 Septic System	\$75
 Built-In Salt Water Pool & Spa	\$380	 Guest House or Casita	\$250
 Additional Pool Pump	\$120	 Geothermal HVAC	\$250

Property to be covered

Address _____
City, State _____ Zip _____

Check here if this is a condo less than 1500 sqft

Home Seller's and Buyer's Information

Seller's Name _____
Email _____ Phone _____
Buyer's Name _____
Email _____ Phone _____

Agent Information

Listing Agent _____ Office _____
Email _____ Phone _____
Buyer's Agent _____ Office _____
Email _____ Phone _____

Title company

Name _____ Fax _____
Address _____
Closing Date _____ File# _____
Email _____ Phone _____

I decline the opportunity to purchase a Super subscription plan

Signature _____

Sample Terms & Conditions

Key Terms:

Throughout this Plan, the terms “we,” “us” and “our” refer to Super (“Obligor”) as the party obligated to perform the services described in this Plan. The terms “you” and “your” refer to you, the Plan holder, as identified on your application and/or receipt for payment.

General Provisions:

1. Coverage Type and Terms

- A. A “Seller’s Coverage” Plan is enrolled on the home by or on behalf of a prospective home seller on or after the date when the property is listed for sale with a Real Estate Broker. By enrolling in a Seller’s Coverage Plan, Seller agrees to provide the Buyer of his/her home with a Super home warranty paid out of the proceeds of the closing. Seller’s Coverage Plan term begins upon the issuance of the Plan by us and continues for 180 days, until close of escrow, or upon termination of listing (whichever occurs first). Unless the home seller requests service during seller’s coverage period, the Plan fee is not due until successful close of escrow (title transfer). Should home seller request service during seller’s coverage period, \$200 of the warranty fee will be due at the time of the service request, in addition to the trade service call fee. The remainder of the warranty fee will be due upon close of escrow. The Seller’s Coverage may be extended by us at our sole discretion. The Seller’s Coverage ends and a new Buyer’s Coverage Plan begins for the Covered Location on the date of closing (title transfer), provided required payment has been received by us within fifteen (15) business days of closing.
- B. A “Buyer’s Coverage” Plan is a Seller’s Coverage Plan that has converted to a home buyer after closing; or is purchased by or on behalf of a home buyer up to seven (7) business days after the time of closing, is effective on the date of closing or the purchase date, if the purchase date is after the time of closing and continues until the Plan Expiration Date as indicated on the declarations page of this Agreement. Plan fee must be received within fifteen (15) business days from the close of escrow.
- C. An “Existing Home Coverage” Plan is available to homeowners not immediately purchasing or selling their home (i.e., when the home is not listed for sale and/or it is more than seven (7) business days after closing), is effective thirty (30) days after required payment has been received by us (unless we otherwise agree in writing) and continues until the Plan Expiration Date as indicated on the declarations page of this Agreement.

Any faults identified within 30 days of the initial purchase will be recorded as a known pre-existing defect and will not be covered. The Plan holder must have all known pre-existing defects correctly repaired by a Super Service Pro or a service contractor your choice and deliver to us any paid invoices evidencing the repairs before the defective item can be covered by this Plan.

2. Your Responsibilities

- A. You are responsible to operate covered systems and appliances and perform any manufacturer required maintenance on covered equipment according to the guidelines located in the Owner’s Manual.
- B. When a failure occurs, turn covered item off and protect it from further damage and immediately initiate a service request via our website, our mobile application, by email, by texting 844-669-4232, or by calling or 844-99-SUPER. Should you fail to protect the covered item from further damage, the consequential damage is not covered.
- C. Plan holder is obligated to provide information relating to the cause, nature, and timing of any breakdown. This information may include inspection reports, real estate contracts, and repair invoices.

3. Coverage

- This Plan covers each system and item registered on the declarations page of this Agreement.
- A. In accordance with the terms and conditions of this Plan, we will repair or replace Plan holder’s covered systems and items listed on the declarations page of this contract (“Covered Products”) so long as they:
1. Are in good, safe, and proper working order and correctly installed at the premises on the effective date of this Plan;
 2. Become inoperative from normal wear and tear after the effective date of this Plan;
 3. Are classified by the manufacturer as residential (we do not cover systems classified as commercial);
 4. Are located within the perimeter of the main house foundation or garage with the exception of items marked with an “***”;
 5. Are not covered by a manufacturer, distributor, builder, extended warranty, or homeowner’s insurance policy;
 6. Are reported during the term of this Plan.
- B. Buyer’s Coverage Plans also cover breakdowns caused by unknown defects and conditions that predate the effective date of this Plan such as:
- 1) insufficiently maintained systems, 2) rust or corrosion, 3) mismatched systems, and 4) improper installation or repair so long as the mechanical failure was not known, was not caused by the current Plan holder, and would not have been detectable by a home inspection or a visual inspection and simple mechanical test. The Plan holder must have all known pre-existing defects correctly repaired by a service professional and deliver to us any paid invoices evidencing the repairs before the defective item can be covered by this Plan. This Plan does not cover undersized systems.
- C. Super reserves the right to offer cash in lieu of repair or replacement in the amount of Super’s actual cost (which is less than retail) to repair or replace any covered item. If Super makes the determination to provide the Plan holder cash in lieu of repair or replacement, Super will make payment within 30 days from the time that determination is made. If Super provides cash in lieu of repair or replacement of a covered item, that item will not be covered for future malfunctions until the Plan holder has it correctly repaired or replaced by a service professional and delivers to Super any paid invoices evidencing the repairs or replacement.
- D. This Plan covers single-family homes, townhomes, and condominiums. Detached guest homes or secondary suites, duplexes, triplexes and four-plexes are covered if appropriate fee is paid. This Plan covers owned or leased residential property, not commercial property or residences used as or converted into businesses.
- E. This Plan only covers items that were installed on the premises on the effective date. Systems or appliances that were installed after the effective date must be registered with Super to be covered by this Plan. Used items installed after the effective date are not covered by this Plan unless they were purchased from a reputable retailer, backed by a minimum of a 90-day warranty, and properly installed.
- F. Coverage includes only Covered Products, excludes all others, and is subject to limitations, exclusions, and provisions set forth in this Plan.

4. Claims Process

- A. Plan holder, Plan holder’s agent, or tenant must notify Super of any malfunction of a covered system or appliance via our website, our mobile application, by email, by texting 844-669-4232, or by calling or 844-99-SUPER as soon as the problem is discovered and prior to the expiration date for covered work to be performed under this Plan.
- B. Super has the sole right to select and arrange an authorized Super Service Pro to perform work covered by this Plan. Only work authorized and arranged by Super is covered by this Plan. We will not reimburse you for service performed by your own contractor without prior authorization.
- C. **Service Call Fee.** For each separate trade item, you are responsible to pay Super the service fee listed on the declarations page via credit card. The service fee will be due and payable to at the time of scheduled service request. Failure to pay service fees could result in suspension or cancellation of this Plan.
- D. **Service Response Times.**
1. **Normal Service.** Under normal circumstances, we will contact you within 4 business hours (48 hours on weekends/holidays) to schedule a mutually convenient appointment during normal business hours to perform non-emergency service.
 2. **Emergency Service.** An emergency is defined as a plumbing failure that causes interior flooding, a complete loss of heating or cooling in extreme temperature conditions, a substantial loss of electrical service, or any other condition that renders the interior of the home uninhabitable. Super will make all reasonable efforts to expedite emergency service. 24-hour emergency service is only available for interior flooding. Super will determine what services constitute an emergency and will make all reasonable efforts to prioritize and expedite emergency service.
 3. **Expedited Normal Service.** Super will accept your request to expedite non-emergency service only if an authorized Super Service Pro is available. If the Service Contractor agrees to expedite the scheduling of non-emergency service, you will be responsible for additional fees, including overtime pay.

- E. **Second Opinions.** Super reserves the right to obtain a second opinion at Super’s expense. In the event that Super informs you the malfunction is not covered, you have the right to request a second opinion of the cause of the malfunction. You must ask Super for a second opinion from another Super Service Pro within seven (7) days from the time Super informed you the malfunction was not covered. In the event that the outcome of the second opinion is different than the first opinion, you will not owe an additional service fee. If you request a second opinion, you will be responsible for the payment of an additional service fee only if the outcome of the second opinion is the same as the initial opinion.
- F. **Service Guarantee.** We will warrant a repair service for sixty (60) days from the date of repair completion. Should failure of that item occur within sixty (60) days, another service call fee will not be charged.
- G. **Replacement.** If Super determines, at its sole discretion, that your Covered Product cannot be repaired, Super will provide a replacement of like kind and quality, or, at the sole discretion of Super, issue a check made payable to you in an amount, as determined by the Super, up to the limits indicated on the Declaration Page and this will satisfy our full obligations under this Plan. When making replacement, Super is responsible for installing replacement equipment and parts of similar features, capacity, and efficiency, but not for matching dimensions, brand or color. Super is not responsible for matching any feature of an existing item that does not contribute to the primary function of that item.
- H. **Rights of Recovery.** We may require you to assign us your rights of recovery against others. We will not pay for a claim if you impair these rights to recover. Your right to recover may not be waived.

5. Buyer’s Coverage and Existing Home Coverage Description

A. APPLIANCES

Plan includes coverage for appliances that are located within the perimeter of the property’s main foundation or attached garage. Coverage is limited to one of each appliance type located in the main kitchen area. If you have more than one of any appliance type and would like them covered, you must pay an additional fee to have them covered by this Plan. Super will pay up to the covered limit of your plan for any required replacement of any covered Appliance, unless otherwise noted. You are responsible for payment of any costs in excess of the covered limit for any required replacement of an Appliance.

1. Kitchen Refrigerator W/ Ice Maker & Dispenser

Description of Covered Items: All components and parts including ice maker and ice and water dispenser, except: **Conditions and Items Not Covered:** Any removable components and components which do not affect the primary function; interior thermal shells/insulation; food spoilage; multi-media center; wine chillers; filters; light bulbs.

2. Clothes Washer

Description of Covered Items: All components and parts, except: **Conditions and Items Not Covered:** Plastic mini-tubs; soap dispensers; filter screens; damage to clothing.

3. Clothes Dryer

Description of Covered Items: All components and parts, except: **Conditions and Items Not Covered:** Venting; lint screens; knobs and dials; damage to clothing.

4. Dishwasher

Description of Covered Items: All components and parts.

5. Built-In Microwave Oven

Description of Covered Items: All components and parts. **Conditions and Items Not Covered:** Racks; meat probe assemblies; rotisseries.

6. Range/Oven/Cooktop

Description of Covered Items: All components and parts. **Conditions and Items Not Covered:** Meat probe assemblies; sensi-heat burners.

7. Range Exhaust Fan

Description of Covered Items: All components and parts of the range exhaust fan, except: **Conditions and Items Not Covered:** Screens.

8. Garbage Disposal

Description of Covered Items: All components and parts.

9. Trash Compactor

Description of Covered Items: All components and parts.

B. HEAT SYSTEM / HEAT PUMP

Description of Covered Items: Electric or gas central heating systems, heat pumps, steam or hot water central heating systems, electric baseboards with a capacity not exceeding five (5) tons; and all mechanical parts thereof, except:

Conditions and Items Not Covered: Secondary heating systems such as fireplaces and space heaters; radiant heating systems built into walls, floors or ceilings; alternative energy systems and their control systems unless optional coverage is purchased; key valves; fuel storage tanks; dehumidifiers and humidifiers and filters; electronic air cleaners; condenser and baseboard casings; flues and vents; plenum; transitions; roof jacks or stands; maintenance or cleaning; problems caused by dirty and/or clogged coils.

C. AIR CONDITIONING

Description of Covered Items: Electric central air conditioning systems, heat pumps, non-ducted mini-split air conditioning systems with a capacity not exceeding five (5) tons; and, all mechanical parts thereof including: condenser, evaporative coil, air handler and drain lines, metering device (evaporative coil piston and thermal expansion valve), leaks in accessible refrigerant lines, evaporative (swamp) coolers, refrigerant (up to \$500 per occurrence). When Super determines that a replacement of a central air conditioning or heat pump split system is necessary, we will replace any covered component as necessary to maintain compatibility and operating efficiency that meets or exceeds that of the original equipment.

Conditions and Items Not Covered: Secondary or portable cooling systems, chillers; pumps; and lines; alternative energy systems and their control systems unless optional coverage is purchased; water source heat pumps, fossil fuel control systems and other energy management systems and controls (including computerized equipment connected to the internet); dampers; filters (including electronic/electrostatic and de-ionizing filter systems); electronic air cleaners; outside or underground piping; flues and vents; condenser casings; evaporated cooling pads; roof jacks or stands; pre-coolers; condensate line stoppages; plenum; transition; water towers; air conditioning with improperly sized systems; and structural modifications required in connection with any covered repair.

D. DUCTWORK

Description of Covered Items: Breaks in ductwork (sheet metal, duct board, and flex duct including vapor barrier) from heating and/or air conditioning unit(s) transition to point of attachment at registers or grills. **Conditions and Items Not Covered:** Registers or grills; insulation or asbestos insulated ductwork; dampers and damper controls; improperly sized ductwork; efficiency problems; legally mandated diagnostic testing of ductwork when replacing heating or cooling equipment.

E. INTERIOR ELECTRICAL

Description of Covered Items: All components and parts including general wiring; inside and outside fuse box; inside circuit breaker panels; switches and receptacles located within the interior of the home, except: **Conditions and Items Not Covered:** Meter boxes; lighting and fan fixtures; inadequate wiring capacity; audio/video/computer/alarm or security wiring or cable; power failure or surge; direct current (DC) wiring or components and/or low voltage systems including wiring and relays; control panels; circuit overload; radon monitoring system; solar components; conditions of inadequate wiring capacity or overload.

F. WATER HEATER

Description of Covered Items: All components and parts including tankless water heaters and circulating pumps, except: **Conditions and Items Not Covered:** Oil-fired or solar water heaters; solar components; auxiliary holding or storage tanks; noise; fuel storage tank and energy conservation unit; flues and vents; thermal expansion tanks; instant hot/cold water dispenser; earthquake straps; mounting stands.

G. INTERIOR PLUMBING

Description of Covered Items: Leaks and breaks of water, drain, gas, waste or vent lines; toilet tanks, bowls and related mechanisms, toilet wax ring seals (up to \$300 per occurrence for Whole Home Plan and up to \$600 per occurrence for Premium Home Plan); faucets mechanisms (up to \$250 per occurrence for Whole Home Plan and up to \$500 per occurrence for Premium Home Plan); valves for shower, tub, and diverter, angle stops, risers and gate valves; permanently installed sump pumps (ground water only); built-in bathtub whirlpool motor, pump, and air switch assemblies.

Conditions and Items Not Covered: Collapse or damage to water, drain, gas, waste or vent lines caused by freezing or roots; basket strainers; bathtubs; sinks; showers and shower enclosures and base pans; toilet lids and seats; caulking or grouting; water softeners and water filtration/purification system; pressure regulators; inadequate or excessive water pressure and flow restrictions in fresh water lines; sewage ejector pumps and well pumps; holding or storage tanks; whirlpool jets; frost free line.

H. PLUMBING STOPPAGES

Description of Covered Items: Clearing of sink, bathtub, shower, and toilet stoppages. Clearing of mainline drain and sewer stoppages through an accessible ground level cleanout up to 100 feet from access point. Clearing of lateral drain line stoppages up to 100 feet from access point including accessible cleanout, p-trap, drain or overflow access point.

Conditions and Items Not Covered: Costs to locate or access cleanouts not found or inaccessible, or to install cleanouts; access through roof vents; stoppages caused by collapsed, damaged or broken drain, vent or sewer lines outside the home's main foundation; stoppages due to roots or foreign objects; lines broken or infiltrated by roots, or otherwise stopped by roots, even if within the home's main foundation.

I. GARAGE DOOR OPENERS

Description of Covered Items: Wiring, receiver, switches, capacitor, motor, rail/trolley assembly, push arm and carriage.

Conditions and Items Not Covered: Doors; springs; hinges; adjustments; light bulbs; remote transmitters; track assembly; non-compliance with current safety standards.

J. CEILING FANS

Description of Covered Items: All mechanical parts and components that affect the operation of ceiling fans (up to \$250 per occurrence for Whole Home Plan and up to \$500 per occurrence for Premium Home Plan), except:

Conditions and Items Not Covered: Attic fans; whole-house fans; light kits; electronic or remote controls.

K. CENTRAL VACUUM

Description of Covered Items: All mechanical parts and components that affect the operation, except:

Conditions and Items Not Covered: Hoses; clogged pipes; removable attachments and accessories.

L. SPRINKLER SYSTEM & TIMER

Description of Covered Items: Leaks and breaks of PVC lines (unless caused by freezing), sprinkler heads and bubbler heads, timers, gate valves, shut off valves, solenoid and other remotely activated control valves. Sprinkler heads and system timer is replaced with builder's standard when necessary. Covers systems with six (6) valves or less. Systems with more than six (6) valves require an additional fee.

Conditions and Items Not Covered: Hydraulic systems, electrical wiring not U.L. rated for underground use, backflow prevention devices, pressure reducers, rain sensors, sprinkler heads with underground pumps caused by abnormal wear and tear such as but not limited to lawn mower damage and pet damage, timer batteries, damage to lines by roots, adjustments or cleaning. Sprinkler lines behind or beneath concrete/paved surface are not covered.

M. A/C & HEATING SYSTEM TUNE-UP SERVICE

Description of Covered Items: For the applicable service fee, Super will perform one (1) A/C Pre-Season Tune-up between February and April and one (1) Heating System Pre-Season Tune-up between October and November. Tune-ups are covered for 1 unit. You will be responsible to pay \$40 for each additional unit. During a Tune-up, we will calibrate thermostat, test temperature split, check refrigerant levels and system pressures, perform amp draw on condenser motor, evaporator motor and compressor, rinse condenser coils, check contactors, check condensate lines, clean or replace filters (owner supplied), clean and tighten electrical connections, test capacitors and check heat operations, inspect pilot system, test safety switches, test limit switches and clean burners.

Conditions and Items Not Covered: Filters; clearing of condensate line stoppages; recharging of refrigerant; evaporator/indoor coil cleaning including acid cleaning or unclogging services required to correct problems related to the lack of manufacturer recommended maintenance (filters must be replaced monthly).

N. RE-KEY SERVICE

Description of Covered Items: For the applicable service fee, Super will re-key up to six (6) key holes (including deadbolts) and provide four (4) copies of the key.

Conditions and Items Not Covered: Helminx or other car remote re-programming; re-programming of garage door openers, exterior keypad re-programming; lock picking; lock-out service; or new lock sets. The Plan holder will incur extra fees for these items.

O. PEST CONTROL SERVICE

Description of Covered Items: For the applicable service fee, Super will provide a pest control treatment of ants, carpenter ants, roaches, crickets, spiders, ground beetles, earwigs, silverfish, millipedes, centipedes, pillbugs, sowbugs, clover mites; and treatment for mice. Additionally, Super will provide limited extermination treatment for rodents by placing up to five (5) traps or two (2) bait stations for the service fee.

Conditions and Items Not Covered: Treatment of infested areas outside the perimeter of the main house foundation; flying insects; ticks; fleas; German Roach infestations; rats; any pest not listed above.

P. TERMITE TREATMENT

Description of Covered Items: For the applicable service fee, Super will provide a Termidor® spot treatment of an existing or pre-existing infestation of subterranean termites. Spots treated for termites are guaranteed until expiration of this warranty. Any additional "spots" of termite infestation will require an additional service fee.

Conditions and Items Not Covered: Fungus and wood-destroying organisms other than subterranean termites and carpenter ants. Repair of past, existing, or future damage to the property caused by any wood destroying insect or organism and correction of conducive conditions are not covered.

Q. CARPET CLEANING SERVICE

Description of Covered Items: For the applicable service fee, Super will clean carpets of general soiling in up to three (3) rooms or no more than 600 square feet. For more extensive carpet or upholstery cleaning, you will be charged additional fees at discounted rates. This service is intended for single-family detached dwellings and may only be used once within a 90-day period.

Conditions and Items Not Covered: Old/permanent stain removal, urine and/or feces odors and stains, pre-existing visible carpet damage.

6. Optional Coverages

The following coverages are optional and may be added to this plan at the time of purchase for an additional fee.

A. ADDITIONAL REFRIGERATION UNITS

Note: Coverage is for one refrigeration unit. A refrigeration unit is defined as a free-standing refrigerator, freezer, ice maker, or wet bar refrigerator. An additional fee is required for each additional refrigeration unit that you desire to be covered by this Plan. Unless a refrigerator is rated for garage use, we only cover refrigerators in climate-controlled areas.

Description of Covered Items: All mechanical parts and components that affect the operation of a refrigeration unit except:

Conditions and Items Not Covered: Dual compressor refrigeration units; any removable equipment; shelves; racks; drawers; ice/water dispenser; ice crusher; hinges; light bulbs; food spoilage; interior thermal shell; insulation; filters; filter housing.

B. GEOTHERMAL HVAC

Description of Covered Items: Geothermal mechanical parts and components of Heating System and Air Conditioning.

Conditions and Items Not Covered: Outside or underground piping; well pump; well pump components.

C. BUILT-IN POOL & SPA

Description of Covered Items: Both the built-in pool and spa equipment are covered if they use common equipment. If they have separate pump and filtration systems, then only one or the other is covered unless an additional fee is paid. Coverage applies to the primary pump; primary filter; primary pump timer; blower; gaskets; seals; back flush valves; 2 & 3-way valve; switches; relays; impellers; above ground plumbing and electrical that are associated with primary pump and filter; and heater. Mechanical parts and components as follows: above ground accessible piping lines leading to and from the unit; filters (housings, laterals, pressure gauges, back flush valves); gaskets; primary circulator pump and motor; relays and impellers.

Conditions and Items Not Covered: Automatic feeders and chemicals; chlorinators; pool sweeps and similar cleaning units; electrical lines; filter elements or media (i.e., cartridges, diatomaceous earth, grids, and sand); jets; lighting; pop-up heads and turbo valves; secondary/auxiliary cleaning equipment and accessories including built-in or detachable cleaning equipment; skimmers; solar heaters and related components; conditions of water flow restriction due to rust and sediment (scale, minerals and other deposits); structure, liner or shell of the pool; computerized controllers and remote control systems and their components; inaccessible underground and/or concrete encased plumbing.

D. BUILT-IN SALTWATER POOL & SPA

Description of Covered Items: Includes mechanical parts and components as detailed in section 6.C (Built-in Pool & Spa) plus salt water cell and circuit board.

Conditions and Items Not Covered: Automatic feeders and chemicals pool sweeps and similar cleaning units; electrical lines; filter elements or media (i.e., cartridges, diatomaceous earth, grids, and sand); jets; lighting; pop-up heads and turbo valves; secondary/auxiliary cleaning equipment and accessories including built-in or detachable cleaning equipment; skimmers; solar heaters and related components; conditions of water flow restriction due to rust and sediment (scale, minerals and other deposits); structure, liner or shell of the pool; computerized controllers and remote control systems and their components; inaccessible underground and/or concrete encased plumbing.

E. ADDITIONAL POOL OR SPA PUMP

Description of Covered Items: This option provides coverage for additional booster pumps associated with pool/spa water features or in-pool cleaning systems.

Conditions and Items Not Covered: Contract fee is for one pump. Additional fee is required for each additional pump. Built-In Pool & Spa or Built-In Saltwater Pool & Spa option must be selected before this option can be purchased.

F. WATER SOFTENER

Description of Covered Items: Mechanical parts and components of basic single water softener unit, including central head assembly; multi-level/twin softeners; piping to and from unit(s) and system tanks.

Conditions and Items Not Covered: Any and all treatment, purification, odor control, iron filtration components and systems; discharge drywells; failure due to excessive water pressure or freeze damage; failures due to mineral and/or sediment; resin bed replacement and salt.

G. WHOLE HOUSE WATER PURIFICATION SYSTEM

Description of Covered Items: Mechanical parts and components of the whole house water filtration or purifications system, including tanks, valves, in/out heads, bypass's, fittings and housings.

H. PERMANENTLY-INSTALLED GENERATORS

Description of Covered Items: All mechanical and electrical parts and components of the permanently-installed generator used for standby or emergency purposes only.

I. WELL PUMP

Description of Covered Items: Well pump utilized as main water source to the dwelling (up to \$500 per occurrence).

Conditions and Items Not Covered: Piping and electrical lines including wiring from control box to the pump; well casing; storage or pressure tank; pressure switches; capacitors or relays; redrilling of wells; booster pumps; well pump for geothermal or water source heat pumps unless Geothermal HVAC option is also purchased; access to repair well pump system.

J. SEPTIC TANK PUMPING/SYSTEM

Description of Covered Items: Mainline stoppages that can be cleared through an existing access or clean out without excavation; sewage ejector pump for septic system only; one time pumping if the stoppage is due to septic tank backup.

Conditions and Items Not Covered: Septic tanks, drain fields, leach lines, aerator/aerator systems and electrical supply lines; cesspools, cesspool cave-ins; any mechanical pump or systems; insufficient capacity; level sensors/switches; control panels; upgrading system such as to city or municipal sewage system; cost of finding or gaining access to the septic tank or sewer hook-ups; disposal of waste; chemical treatment of the septic tank and/or sewer lines.

K. HVAC R-410 UPGRADE COVERAGE

Note: The EPA and the Federal Government has mandated the complete phase out of the most commonly used refrigerant in air conditioning systems, R-22 (Freon), by January 1, 2020 (see phaseoutfacts.org for more details). While manufacturers have produced legal alternative refrigerants that may be used in R-22 air conditioning equipment, it's anticipated that air conditioning manufacturers will stop producing air conditioning parts and equipment that utilize R-22 refrigerant (Freon) on January 1, 2020 when R-22 (Freon) will be completely phased out. When R-22 and R-22 air conditioning parts and equipment are no longer available, your entire air conditioning system must be upgraded and replaced with a new air conditioning system that utilizes a non-ozone depleting refrigerant called R-410a (Puron). Because home warranties do not cover upgrades, this phase-out will have a significant financial impact for homeowners. This coverage will pay all additional costs to upgrade your R-22 air conditioning system to a R-410 air conditioning system when Super determines that your R-22 condenser or air handler must be replaced. The retail cost of upgrading an air handler or condenser is over \$2,500.

Description of Covered Items: When Super replaces an R-22 condenser or air handler, Super will upgrade the entire existing covered R-22 air conditioning equipment including equipment that is not considered defective with an R-410 air conditioning system which will meet the new federal standards after 2020.

Conditions and Items Not Covered: Plenum; transition; structural modifications.

L. GUEST HOUSE or CASITA

Description of Covered Items: Extends coverage outlined in Section Five (5) for a detached guest house that is located on the same property covered as the main home under the Plan or a Casita that is attached to the main home that is covered under the Plan.

Conditions and Items Not Covered: Refer to Section Five (5) for conditions and items not covered for each covered item. Items covered are subject to the item limitations as listed on the Declaration Page. You must reside in the property that is covered under the main Plan in order to qualify for this option.

M. SERVICE FEE BUYDOWN

Description of Covered Items: When this option is selected and the additional fee is paid, the Service Fee is reduced to \$50.

7. Value Limitation on Claims

In no event shall we be liable for claims in excess of the claim limits. All claims combined are subject to the Aggregate Limit during any contiguous 12-month period.

8. Seller's Coverage Description

A. SELLER'S COVERAGE

Description of Covered Items: Seller's Coverage provides repair coverage for the following as outlined in the coverage descriptions in section 5 of this Agreement above: Appliances, Air Conditioning, Heat System / Heat Pump, Ductwork, Electrical System, Plumbing, Plumbing Stoppages, Hot Water Heater, Plan holder's agent, or tenant must notify Super of any malfunction of a covered system or appliance via our website, or mobile application, by email, by texting 844-669-4232, or by calling 844-997-8737 as soon as the problem is discovered and prior to the expiration date for covered work to be performed under this Plan.

Conditions and Items Not Covered: In no event shall we be liable for claims in excess of the claim limits. All claims combined are subject to a \$10,000 aggregate limit during any 6-month period. Seller's Coverage does not cover a failure in a Covered Product caused by improper installation or repair before the time of Plan purchase. Seller's coverage does not cover pre-existing failures, both known and unknown.

9. Exclusions and Limitations of Liability from Coverage

This Plan is intended to cover the costs to repair or replace your covered home systems and appliances when they fail due to normal wear-and-tear; however, coverage is not all inclusive. There may be situations in which you will be responsible to pay additional costs for parts or services not covered by this Plan. In those cases, we will work with you to determine the best course of action to reasonably minimize your out-of-pocket-costs.

A. General Exclusions. This Plan does not cover:

- Known defects that existed on or before the effective date. The Plan holder must have all known pre-existing breakdowns and defects correctly repaired by a Super Service Pro or service professional and deliver to us any paid invoices evidencing the repairs before the defective item can be covered by this Plan.

2. Breakdowns that are caused by any condition that is not considered to be normal wear-and-tear such as but not limited to:
 - a) Misuse, abuse, or improper usage;
 - b) Lack of capacity or insufficient or undersized systems or components;
 - c) Improper previous repairs or modifications;
 - d) Missing parts, components, or equipment;
 - e) Fire, freezing, hail, wind damage, water damage, lightning, smoke, earthquakes, mud slides, soil movement, other acts of nature, accidents, or any other risk covered by homeowner's insurance;
 - f) Manufacturer or builder defects;
 - g) Chemical, soap, or sedimentary build-up (except water heaters); or
 - h) Pest or pet damage.
3. Failure of parts or components caused by the lack of manufacturer recommended maintenance of this Plan is not covered unless it's a Buyer's Coverage Plan and the condition pre-dated the effective date, was not known by the Plan holder, and not detectable by a state certified home inspection or visual inspection and simple operating test.
4. Secondary, consequential, or incidental damages resulting from the malfunction of any covered item such as but not limited to food spoilage, loss of income, utility bills, additional living expenses, or the restoration or repair of walls, ceiling, flooring, cabinets, countertops, or painting.
5. Any liability for property damage or injury or death of any persons arising out of the operation, maintenance or use of your Covered Product, whether or not related to the parts covered. Loss of time, profit, inconvenience, or any other loss that results from a failure;
6. Any consumable part, including but not limited to light bulbs, fuels, filters (including carbon media), remote controls or batteries or failure due to batteries; any removable components and components which do not affect the primary function of the Covered Product; or customer education;
7. Electronic, computerized home management systems such as but not limited to energy, lighting, comfort, appliance, or pool management systems.
8. Peripherals, adjunct devices or any device that is detachable from your Covered Product's housing;
9. Damage to, failure of, or defect in cosmetic or non-operational components that do not inhibit the proper operation and performance of a covered item such as, but not limited to, appearance parts or decorative finishing;
10. Common systems or systems and appliances in common areas of multi-family dwellings and mobile home parks.
11. As otherwise provided in this document.

B. General Limitations of Liability

1. Unless otherwise provided herein, Super is not responsible for any additional work or costs required to comply with any federal, state, or local laws, regulations, or ordinances or utility regulations, or to meet current building or zoning code requirements.
2. Super is not responsible for repairs, replacements, or modifications of covered equipment that are merely inefficient.
3. Super is not responsible for upgrades, components, or parts required due to the incompatibility of the existing equipment with the replacement system, appliance, component, or part thereof or new type of material or chemical utilized to run the replacement equipment including but not limited to differences in technology, refrigerant requirements, or efficiency as mandated by federal, state or local governments.
4. Super is not responsible or liable for performing service, or paying remediation costs, involving toxic or hazardous substances or problems caused by pathogenic organisms including but not limited to mold, mildew, fungi, spores, bacteria, virus, yeast, and mycotoxins.
5. Super is not liable for failure to provide timely service due to conditions beyond its control including, but not limited to, delays in obtaining parts, or equipment and labor difficulties.
6. Systems and appliances that are installed at the premises any time after the effective date of this Plan are not covered unless Super agrees to provide coverage for such item.
7. In the event of default of the mortgage or abandonment, the Plan becomes null and void and may not be transferred to any subsequent owner.
8. In the event of total loss of the home by fire, wind, theft or other Acts of God, Obligor's obligations hereunder shall be suspended until receipt of a Certificate of Occupancy, issued in accordance with local statutes. Upon receipt, Obligor will reactivate coverage under this Plan to the completion of the original term written.
9. Neither we nor our vendors, suppliers or licensors are liable for any direct or indirect damages arising out of or in connection with any: (a) act or omission by you, or another person or company; (b) provision or failure to provide services; (c) interruptions or failures in accessing or attempting to access any services. Certain portions of the services will be provided by parties that are independent contractors to us. Except as described in these terms and conditions, these services are provided "as is" and all express and implied warranties related to the services are hereby disclaimed, including any implied warranties related to the services, including any implied warranty of non-infringement, merchantability, or fitness for a particular purpose. We do not promise uninterrupted or error-free service and you will hold us harmless for all such and similar issues. We disclaim and are not liable for any act or omission committed by any such independent contractors. If we are found to be responsible to you for monetary direct damages relating to these services, you agree that any such damages will not exceed the charge you paid for this Plan.

C. Permits and Other Fees

1. Super will pay up to \$250 per occurrence to acquire legally required permits and/or to correct code violations in conjunction with a replacement covered by this Plan.
2. You may be responsible for the payment of additional fees not covered according to the terms and conditions of the Plan. These fees may include, but are not limited to:
 - a) Costs related to refrigerant recapture, reclaim and disposal.
 - b) The cost of construction, carpentry or other structural modifications made necessary by existing or installing different equipment.
 - c) Relocation of equipment.
 - d) The costs of testing required by statute or regulation associated with the repair or replacement of covered items or components.

D. Access Limitations

1. Except if specifically described herein, this Plan does not cover additional costs of gaining access to and closing access from the repair of Covered Products; nor does it provide for restoration of walls, floor coverings, ceilings, cabinets, or for cosmetic items.
2. Where covered repairs require access to plumbing, we will only provide access to plumbing systems through interior unobstructed walls, ceilings, and floors; and, if the area around the access hole has not sustained consequential damage from the water leak, we will restore access openings to a "rough" finish only (consequential damage is covered by homeowner's insurance). **This agreement does not cover access through an exterior wall. There is a \$1,000 maximum per plan for diagnosis, repair, or replacement for leaks in water, drain, gas, or polybutylene piping that is underground or obstructed by concrete or any other solid surface.**
3. Where covered repairs require access to ductwork, Super will only provide access to, and sealing of ductwork through interior unobstructed walls, ceilings or floors, and will return access openings to a rough finish. **If the ductwork is accessible only through a concrete floor, wall or ceiling, Super will pay up to \$500 per contract term for access to, repair to, or replacement of such ductwork, including returning access openings to a rough finish.** This agreement does not cover access through an exterior wall.

10. Cancellation

This Agreement can be cancelled by You within thirty (30) days of the effective date, and a full refund will be made less claims paid. To cancel, you must notify us by calling 844-99-SUPER. This Agreement can be canceled by you after thirty (30) days after the Agreement effective date, and you shall be entitled to refund of the unearned pro-rata Agreement charge less claims paid.

This Agreement cannot be cancelled by Us, except for:

- a) Nonpayment of Agreement charges;
- b) Fraud or material misrepresentation;
- c) Upon mutual agreement of you and us;
- d) When the contract is for Seller's Coverage and close of escrow does not occur within 180 days from the effective date;
- e) If contract holder harasses, harms or threatens the safety or well-being of any employee of Super, a Super service provider or any property of Super or of the service provider, or
- f) Cancellation of all similar Agreements within a jurisdiction.

Misrepresentation or attempts to defraud us, including collusion between you and the service provider, may result in denial of coverage, our seeking reimbursement, and our pursuing remedies under the law.

In the event that a Seller's Coverage plan expires or is cancelled after a service request has been made on the covered property, and if the Super home warranty fee has not been paid, the contract holder will be responsible for the purchase of the selected Super home warranty or reimbursement to us for (a) any service costs incurred, (b) unpaid

service fees and (c) any inspection costs incurred, whichever is less. Cancellation of this contract must be in writing.

If the Agreement is cancelled by us, the purchaser may be entitled to a pro-rata refund of the paid Agreement charge for the remaining term less claims paid. Notice of such cancellation will be in writing via email with the reason and effective date of cancellation.

If there is a refund of the Agreement charge, it will be refunded to the credit card of the purchaser of this Agreement.

11. Transferability

If the Covered Property changes ownership during the coverage period, coverage may be transferred by contacting Us at 844-99-SUPER.

12. Renewability

This Plan is renewable at Our option. If we choose to renew, you will be offered the terms, conditions and rates that are currently in effect in Your state, and Your Plan will renew for the Renewal Term upon issuance of a new contract. If Plan Holder selects the monthly payment option and we elect to renew the contract, we will notify you of applicable rate and terms of renewal at least 45 days prior expiration of the current contract and contract will automatically be renewed unless the contract holder notifies us in writing three (3) days prior to the expiration of the current contract. Plan holder's first payment for the next contract will be considered authorization for another 12-month contract.

13. Force Majeure

We will not be held responsible for any delay or failure in performance under any part of this Plan to the extent that such delay or failure is caused by fire, flood, explosion, war, strike, embargo, government requirement, civil or military authority, act of God, or other similar cause beyond our control.

14. Financial Responsibility

Unless expressly stated otherwise herein, the Obligations of the Obligor under this Plan are backed by the full faith and credit of the Obligor.

15. Miscellaneous

- A. **Mandatory Arbitration.** Super and the Plan holder will attempt in good faith to resolve any controversy or dispute arising out of or relating to this Plan through direct discussions. If these discussions are unsuccessful, all disputes or claims between the parties arising out of the Plan or the parties' relationship shall be resolved by final and binding arbitration administered through the American Arbitration Association ("AAA") under the AAA Commercial Arbitration Rules. Copies of the AAA Rules and forms can be obtained at www.adr.org or by calling 1-800-778-7879. The arbitrator's decision shall be final, binding, and non-appealable. The parties expressly agree that this Agreement and this arbitration provision involve and concern interstate commerce and are governed by the provisions of the Federal Arbitration Act (9 U.S.C. § 1, et seq.) to the exclusion of any different or inconsistent state or local law, ordinance or judicial rule. By entering into this Agreement the parties acknowledge that they are giving up the right to a jury trial, and the right to participate in any class action, private attorney general action, or other representative or consolidated action, including any class arbitration or consolidated arbitration proceeding.
- B. **Class Action Waiver.** Any Claim must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiff, or similar proceeding ("Class Action"). The parties expressly waive any ability to maintain any Class Action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any Class Action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this Class Action Waiver is unenforceable, unconscionable, void, or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. **THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION, HOWEVER, THEY UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY, THROUGH ARBITRATION.**

16. Additional Terms and Conditions

The following additional terms and conditions apply only to Plans purchased in the states indicated below and shall govern to the extent of any express conflict with a provision above. For Plans purchased over the telephone or Internet, refer to the state in which you reside.

For Maryland Residents ONLY: If you cancel this Agreement within thirty (30) days of the effective date, we will pay or credit your account for the full amount paid for this Agreement within 45 days after cancellation. Any refund not issued within 45 days of cancellation shall be subject to a penalty of 10% of the purchase price for each month that the refund is not paid or credited.

For Virginia Residents ONLY: If you are unable to contact us or obtain satisfaction from us, you may contact the Virginia State Corporation Commission, Bureau of Insurance at P.O. Box 1157, Richmond, Virginia 23218 or at 804-371-9741. The Obligor of this contract is Super Home California, Inc., and you may contact us at 120 2nd Street, 4th Floor, San Francisco, CA 94105 or at www.hellosuper.com.

For Illinois Residents ONLY: The Obligor of this contract is Super Home, Inc., and you may contact us at 120 2nd Street, 4th Floor, San Francisco, CA 94105 or at www.hellosuper.com.

For New Jersey Residents ONLY: Cancellation is amended as follows: If You have made no claim under the Plan, and You request a refund within 10 days of receipt of the Plan if received at the time of sale, or within 20 days of the date the Plan was sent to You, if not delivered at the time of Your purchase, we will pay an additional 10% per month penalty to You if You do not receive Your refund within 45 days of Your cancellation of the contract. If the contract is cancelled by us, we will deliver notice to You at Your last known address at least five (5) days before the effective date of the cancellation, unless the cancellation is for nonpayment, a material misrepresentation or omission, or a substantial breach of contractual obligations concerning the property or its use.

For Texas Residents ONLY: The Issuer of this contract is Super Home California, Inc., the Obligor of this contract is Super Home, California Inc., and you may contact us at 120 2nd Street, 4th Floor, San Francisco, CA 94105 or at www.hellosuper.com.

Pest Control treatments will be performed by a pest control company licensed by the state of Texas. Termite treatments covered by this Plan will be "spot" treatments as defined by the Texas Structural Pest Control Service. This contract is issued pursuant to a license granted by the Texas Real Estate Commission, and complaints in connection with this contract may be directed to the Commission at PO Box 12188, Austin, TX 78711, 512-936-3049. The purchase of a residential service contract is optional and similar coverage may be purchased through other residential service companies or insurance companies authorized to transact business in Texas.

NOTICE: YOU, THE BUYER, HAVE OTHER RIGHTS AND REMEDIES UNDER THE TEXAS DECEPTIVE TRADE PRACTICES-CONSUMER PROTECTION ACT WHICH ARE IN ADDITION TO ANY REMEDY WHICH MAY BE AVAILABLE UNDER THIS CONTRACT. FOR MORE INFORMATION CONCERNING YOUR RIGHTS, CONTACT THE CONSUMER PROTECTION DIVISION OF THE ATTORNEY GENERAL'S OFFICE, YOUR LOCAL DISTRICT OR COUNTY ATTORNEY OR THE ATTORNEY OF YOUR CHOICE.

NOTICE: THIS COMPANY PAYS PERSONS NOT EMPLOYED BY THE COMPANY FOR THE SALE, ADVERTISING, INSPECTION, OR PROCESSING OF A RESIDENTIAL SERVICE CONTRACT UNDER TEXAS OCCUPATIONS CODE §1303.304.