



SUPER[®]

Home Warranty. Reinvented.

hellosuper.com

844-55-SUPER

Why a Home Warranty?

A home warranty is a great way to protect yourself from unexpected expenses associated with system and appliance breakdowns in your home.

Home warranties can also reduce the stress of buying or selling a home by offering financial protection and convenience for those times when you need help the most.

The challenge with most home warranties is that they don't offer a favorable customer experience. From long wait times to unreliable contractors to poor customer service, the process of getting a breakdown repaired can be stressful. And when it comes to offering long term maintenance and care for your home, traditional home warranties fall short because of their focus only on what's broken.

Then there's Super.



What is Super?

Super does more than a traditional home warranty. We understand that taking care of a home means more than just fixing things when they break (don't worry—we help with that part). There are also chimneys to clean, filters to replace, and paint to touch up. We can help with all that too.

Save yourself time—we coordinate appointments and payments with service providers on your behalf.

Save yourself stress—we work with carefully evaluated service providers you can trust.

Save yourself the hassle—we can manage every step of the process when it comes to maintaining your home.



Fix Things

Things around your house break. It happens.

When they do, send us a note and we'll send you a top-tier servicer to fix them.



Budget

Unexpected expenses can break any budget.

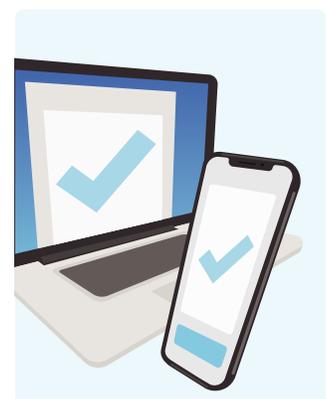
With a Super home warranty, you pay one flat fee & you're covered.



Maintain

You love your home and want to keep it in tip-top shape.

Our Concierge will help you care for it.



Connect

Not everyone is a phone person—we get it, which is why we offer support by text, chat, call, and email.

Plan Pricing



Essential Buyer's Plan

\$399
paid annually

Just the essentials: When you don't need your refrigerator and washer/dryer covered



Whole Home Buyer's Plan

\$496
paid annually

Go all in: Breakdown coverage for all your major appliances and systems

See the full list on back cover



Premium Home Buyer's Plan

\$624
paid annually

Life's luxuries: Breakdown coverage for high-end appliances and systems*

**Homes >5000 sf automatically require a Premium Home Plan*

10% discount applies to annual price for condos <1500 sqft

Sample Coverage Limits

From interior plumbing to central vacuums—our subscription plans cover a wide range of appliances and systems with sizable coverage limits. Here are just a few examples:

	Whole Home	Premium Home
Kitchen Appliances (per appliance limit)	\$5,000	Unlimited
Clothes Washer/Dryer	\$5,000	Unlimited
Heating System/Heat Pump	\$10,000	Unlimited
Air Conditioning	\$10,000	Unlimited
Water Heater	\$3,000	Unlimited
Garage Door Opener	\$3,000	Unlimited

Optional Add-on Pricing

Need coverage for other things around your home? Don't worry—we've got you covered!

HVAC Puron (R410a) Upgrade	\$150	Permanently Installed Generator	\$250
Additional Kitchen Refrigerator (\$5K coverage limit)	\$80	Water Purification System	\$250
Additional Refrigeration Unit (\$1K coverage limit)	\$50	Water Softener	\$65
Additional Washer & Dryer	\$75	Well Pump	\$80
Built-In Pool & Spa (\$10K coverage limit)	\$200	Septic System	\$75
Built-In Salt Water Pool & Spa	\$380	Guest House or Casita	\$250
Additional Pool Pump	\$120	Geothermal HVAC	\$250

For Sample Terms & Conditions visit www.hellosuper.com/terms-of-coverage

Key Features & Benefits

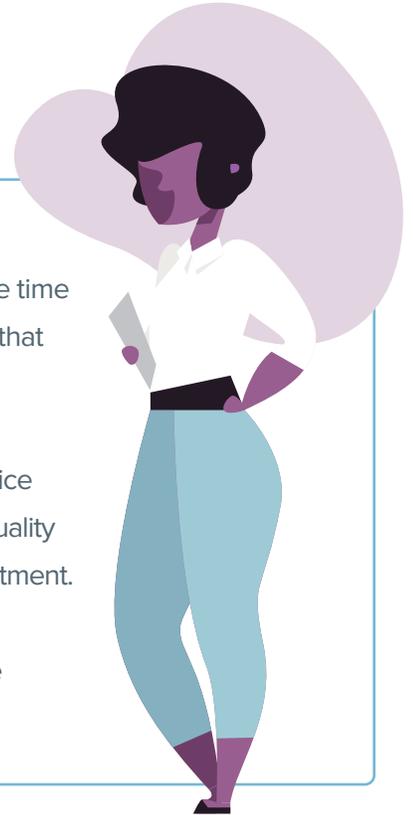


Concierge

Taking care of your home means more than just fixing breakdowns. Windows need washing. Trees need pruning. And floors need refinishing. We get it. But who has the time to find the right service provider and schedule appointments for the myriad of tasks that need to be done around the house?

That's where we come in. Our Concierge can coordinate any home maintenance service for you. Let us know what you need done, and we'll do all the legwork to find a high quality service provider at a fair rate. And we'll handle the scheduling logistics for your appointment.

You can even track all the services completed on your home with our Single Service Record stored in your account.



Included Maintenance

Super also covers the cost of some key maintenance services to keep your home in good shape. Each of these services has a \$75 co-pay.

- + A/C & Heating System Tune-Up Service
- + Carpet Cleaning Service
- + Re-key Service
- + Pest Control Service
- + Termite Treatment



Seller's Coverage

Selling your home? Take advantage of the benefits of a Super subscription while your home is on the market.

- + Repair and replacement coverage for the listing period (up to 6 months)
- + Full HVAC coverage
- + Up to \$10,000 in coverage
- + No additional fee



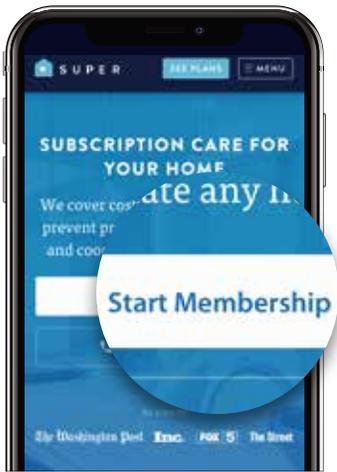
Service Rewards

Earn credit toward maintenance and upgrades for your home each time you get your friends and neighbors to sign up for Super.

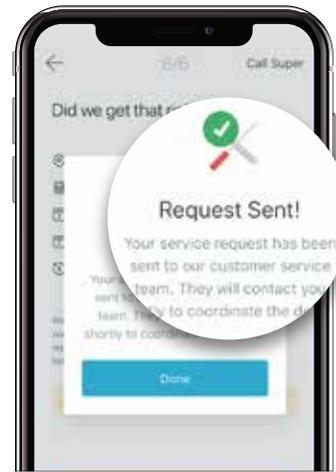
These Service Rewards can be applied toward any service you book through Super that isn't covered by your breakdown coverage.

How to Sign up and Request Service

Signing up for Super is easy. If you're buying or selling your home, contact your real estate agent about getting a Super subscription. Or call us at **844-55-SUPER**.



Need help with your home? You can **request a service** appointment directly from your account when you're logged in. There is no cap to the number of service appointments you can schedule.



Real estate agents can order plans for clients by setting up a Real Estate Pro account at hellosuper.com/realestate. Or give us a call.

Would you rather send us an email, give us a call or even shoot us a text? Not a problem. Reach out to us in whichever way works best for you.

Download Our Mobile App

Access your subscription from the convenience of your phone.

-  Want to schedule a service? **Use our app.**
-  Need to update your account details? **You can do that too.**
-  Want to share feedback with us about your last service? **No problem.**



Don't Just Take Our Word for It

The Washington Post

Homeowners typically spend between 1 and 4 percent of their home's value each year on repairs and maintenance. The Super service is meant to reduce those costs.

FOX 5

For all new homeowners out there, Super does the job for you. It's awesome. They want to make the American dream of having a home so much easier, without the drawbacks.

Thanks for a fantastic first experience using Super! I used the Concierge service and the best thing about it was not having to do any research to find a reliable technician. I just told you when I could be at my house and you all did the rest! The fellows you sent were very professional, friendly, and personable.

 Thomas L.

Everything, from the transparency of your coverage to the ease of making appointments to the quality of your technicians, has been an unqualified success as far as I am concerned.

 Todd B.

I really like how Super educates Home Owners in regards to Home maintenance. This is what people need in order to protect their most valuable asset other than family.

 @PJ_Gourley

Super Home Warranty you are our hero! Have never been so impressed with a home warranty company ever!

 Laura D.

I have been with Super since I personally switched from AHS. Super has been nothing but helpful and a pleasure to work with on the couple of things that have come up in my own house.

 David B.

Amazing service and Super quick response. This home warranty company is a life saver.

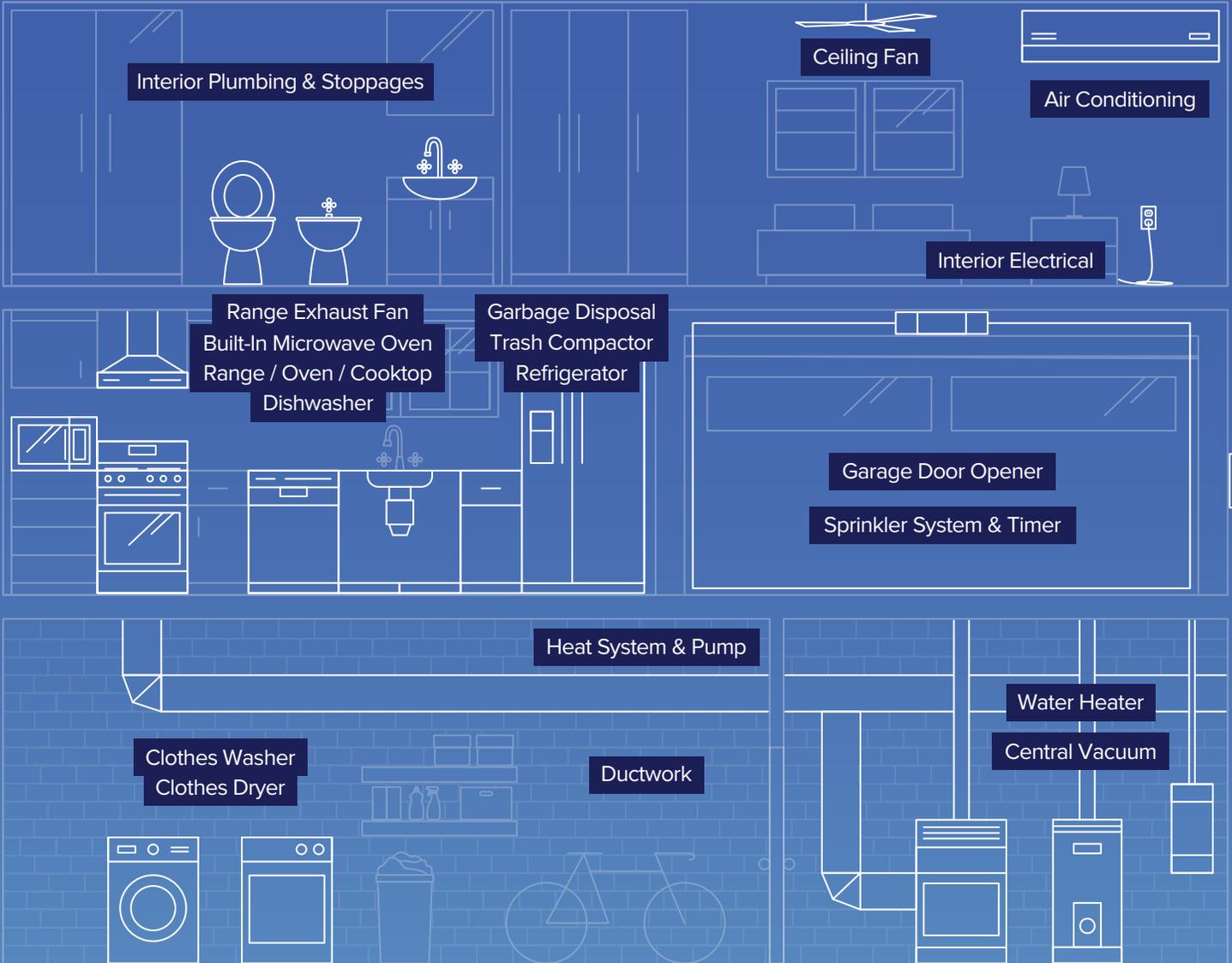
 Matt P.



Our Most Popular Buyer's Plan

Whole Home
\$496_{/yr}

hellosuper.com
844-55-SUPER



Concierge

Get help for more than just breakdowns. Our Concierge can coordinate any home service from chimney cleaning to window washing.



Included Maintenance

- + A/C & Heating System
- + Carpet Cleaning Service
- + Re-key Service
- + Pest Control Service
- + Termite Treatment



Additional Coverage

Add optional coverage for things like a pool, septic system or even a guest house.